MEMBER POLICY #5

SUBJECT: METER TEST ON REQUEST OF MEMBER

The Cooperative shall, upon request of the member, and, if the member so desires, in their presence or in that of an authorized representative, make without charge a test on the accuracy of the member's meter. The test shall be made during the Cooperative's normal working hours at a time convenient to the member if they desire to observe the test. The test may be at the member's meter location or at the Cooperative's discretion, be made at the Cooperative's test laboratory. If the meter is found to be outside the accuracy standards established by the American National Standards Institute (ANSI), the meter will be replaced with a meter that has been tested and shown to be within the accuracy standards established by ANSI. The member's account will also be corrected for the previous six months immediately preceding the test, or from the time the meter was in service since last tested, but not exceeding six months. If a meter was found not to register for any period, unless bypassed or tampered with, the Cooperative shall make a charge for kilowatt-hours used but not metered for a period not to exceed three months. The charge shall be based on kilowatt-hour amounts used under similar conditions during the periods preceding or subsequent to the period in question or during corresponding periods in previous years.

If a member questions the accuracy of a meter and requests a test within a period of four years from the date of the last test, and the meter is found to be within the accuracy standards established by the American National Standards Institute, the member will be charged a fee of $75 for performing the test.

Following the completion of any requested test, the Cooperative shall promptly advise the member of the date if the meter was removed and replaced, the date of the test, the results of the test, who made the test, and the actions taken.

Adopted by the Board:	October 16, 1953
Reviewed and Readopted by the Board:	November 16, 1962
Reviewed and Revised by the Board:	May 21, 1976
Reviewed and Revised by the Board:	June 20, 1986
Reviewed and Readopted by the Board:	March 16, 1990
Reviewed and Readopted by the Board:	July 15, 1994
Reviewed and Revised by the Board:	May 17, 1996
Reviewed and Revised by the Board:	May 28, 2013
Reviewed and Revised by the Board:	August 23, 2016
Reviewed and Revised by the Board:	November, 24, 2020
Reviewed and Revised by the Board:	March 25, 2025