MEMBER POLICY #2

SUBJECT: PAYMENT OF ELECTRIC ENERGY CHARGE

Each member agrees, by signing of Application for Membership, prior to service being connected or by receiving electrical service, to pay a minimum facilities charge based on our rate schedule and the type of service requested regardless of kilowatt hours consumed. The Cooperative shall furnish to each member an electronic bill or, if requested, a paper bill. Members that have opted for Pre-Pay service shall receive daily electronic notifications regarding their account balance.

The bill for utility service is delinquent if unpaid by midnight of the 16th day after the date of bill unless that day falls on a weekend or holiday, then the due date shall be the next working day. One past due notice will be sent at least ten (10) days prior to termination. Termination shall not be less than 26 days after the original bill was issued. If the bill is not paid before the date indicated on the past due notice, utility service may be disconnected without further notice. See Member Policy #9. If a bill goes unpaid and the account closes out in our CIS system, the deposit of that member shall be applied to the bill. Any unused part of the deposit shall be returned to the member and the membership shall be cancelled.

If the deposit is not sufficient to amortize the bill, capital credit payments shall be applied to the bill until it is paid in full. The balance of any account that closes out will be transferred to another active account. Also, accounts that aren't settled within 90 days are subject to be remanded to a collection agency. If the member requests that the meter be reset, and if the deposit has been applied to the bill, it shall be reset upon payment of a new deposit, a $15.00 connect fee, and a $15.00 application fee. Any balance outstanding will also have to be paid.

Reviewed and Revised by the Board: March 21, 1975
Reviewed and Revised by the Board: May 21, 1976

Reviewed and Revised by the Board:	June 20, 1986
Reviewed and Readopted by the Board:	March 16, 1990
Reviewed and Revised by the Board:	July 15, 1994
Reviewed and Readopted by the Board:	June 1, 2010
Reviewed and Revised by the Board:	February 26, 2013
Reviewed and Revised by the Board:	May 24, 2016
Reviewed and Revised by the Board:	August 25, 2020
Reviewed and Revised by the Board:	August 27, 2024